

**Brent P. Robinson, D.D.S.**  
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**[www.cosmeticdentistsaginaw.com](http://www.cosmeticdentistsaginaw.com)**

Dear Patient,

We would like to welcome you to our office, and look forward to meeting you! We believe in utilizing the latest technology to provide our patients with the best in comprehensive, preventative dental care. Our philosophy is to maintain the excellent dental health of our patients and work to create a partnership to help you attain a healthy, attractive smile.

Our staff diligently strives to exceed the expectations of our patients and their families. Enclosed you will find a patient questionnaire and medical history form. These forms are important as they help to determine the course of your treatment. Your initial exam will take approximately one hour. It will include an exam of your teeth, gums, jaw alignment, and soft tissues. The exam also includes x-rays, a blood pressure check, and an oral cancer analysis.

We work very hard to control the cost of dental care. Prior to any work being performed, we will sit down together and go over our estimate of fees specific to your treatment plan.

Insurance helps with the cost of your dental care. Each policy is different. If you have insurance, we will file it for you. At each visit you will be expected to pay only the estimated percentage of your total fee—that portion not covered by insurance. When payment from the insurance company is received and applied to your account, any balance due will be billed to you, and any overpayment is refunded to you.

For our patients without insurance, we ask that you pay for services on the day they are completed. We accept Visa, MasterCard, and American Express. Financing options are also available through Care Credit.

If you are unable to make your appointment as scheduled, we require a 48 hour notice to avoid a cancellation fee of \$35.00. As a courtesy, we will call to remind you of your appointment 48 hours prior.

We look forward to meeting you, and serving your dental needs.

Very truly yours,

Brent P. Robinson, D.D.S.